

# South Terminal

## Baggage Arrivals Case Study

### Added value

- Created a central security search, turning two ports into one with the requisite staff manning savings.
- Developed creative search and accommodation refurbishment for HMC ensuring their buy in to the project.
- Extra floor space created by innovative infilling of escalators.
- The multi-phased project was completed on programme and within budget.

### Project Description

The project consisted of a complex baggage arrivals reconfiguration and refurbishment project. Whilst arrivals hall continued to operate the key elements of this complex project were:

- Creation of control staff security search.
- Relocation of baggage routes and trolley reconciliation and stacking area.
- Relocation of HMC search and accommodation.
- Relocation Handling Agent's accommodation
- Extending baggage belts to accommodate 747 aircraft.
- Creation of innovative dual carriage way baggage drop offs to alleviate queuing.

|                       |                  |
|-----------------------|------------------|
| <b>Cost:</b>          | <b>£3.5m</b>     |
| <b>Programme:</b>     |                  |
| <b>Start on site</b>  | <b>Aug 1995</b>  |
| <b>Finish on site</b> | <b>June 1996</b> |

- Baggage forward control points were created at apron level to reduce ramp congestion.
- Vinyl floor tiles replaced with conglomerate marble tiles.



### End Users

- City Flyer
- Aer Lingus
- Jersey European

### IPM Roles

**Project Manager**

**IPM**